



# RBK Annual Credit Union Seminar

## Welcome & Introduction

9<sup>th</sup> May 2018

COLM O'GRADY

We're by your side



**R|B|K**

**A little bit about us!**



# In Conclusion

**Significant Progress is being made**

## **Key Challenges ahead**

1. Business Model
  - Competition - Customer service
  - Technology
  - Younger members
2. Management Structure
3. Collaboration – best practice/costs/one voice
4. Boards



# Our Seminar Theme

**CU Health Check:**

**How do You Measure Up?**



# Thank you

 @RBK  
 @RBKCA  
 @RBK  
 [www.rbk.ie](http://www.rbk.ie)

**We're by your side**

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